Accessing Horizon VDI Remotely

Version 1.1

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HCA✛
Healthcare®

Remote Physician VDI Migration

Affiliated physicians and office staff that currently use the HCA Healthcare hCare VDI remote desktop solution (Citrix) to access the secure company network will transition to the Horizon VDI remote desktop solution (VMware).

There are two access methods. Please read both to determine which option may work best for you.

1. **Web Browser** (no installation required). ***This option is sufficient for most users.***

This option provides quick and easy browser-based access into HCA Healthcare's remote solution for physicians and office staff without installing a client/application on a workstation. *This option lacks additional features such as printing or using USB dictation devices.*

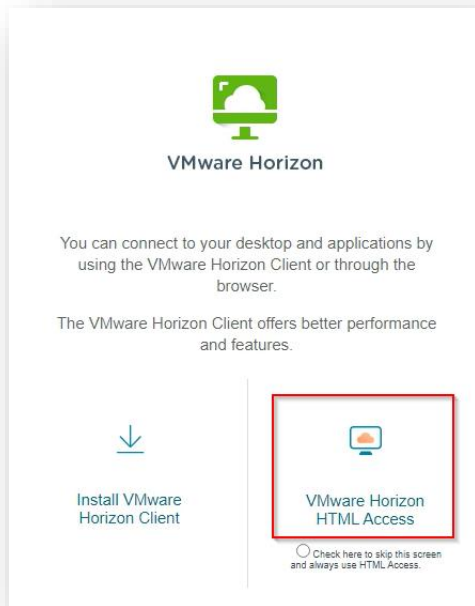2. **Horizon client** (installation required).

The installation of the client allows for multiple screens to be used and is required for printing or USB peripherals such as dictation handsets. This option should also be used by those that have performance complications with the browser method.

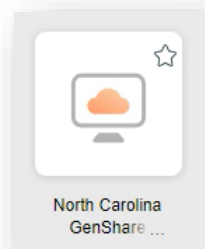Directions for each option are included in this document.

Option 1: Accessing Horizon VDI via web browser

Connecting to Horizon VDI from outside the HCA Healthcare network.

1. From a web browser go to https://remote.vdi.medcity.net.
   For the best experience we recommend using Google Chrome.

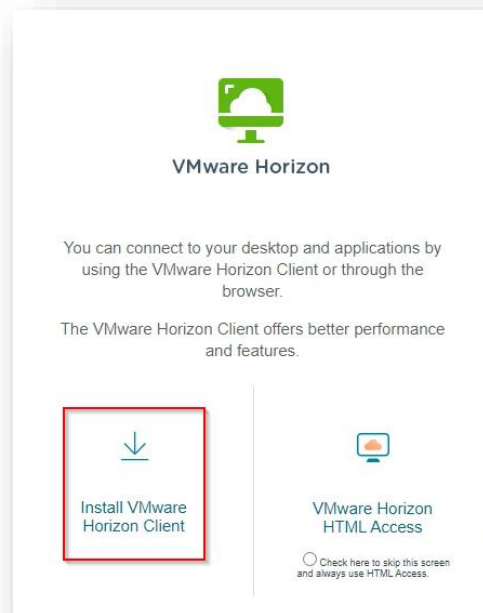2. Select **VMware Horizon HTML Access** and login using your HCA 3-4 and password.
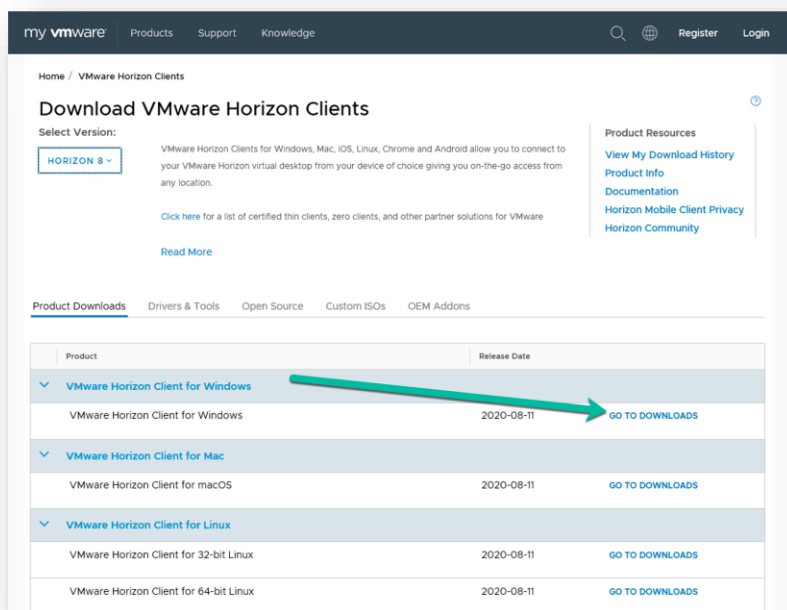

3. When prompted, select your division desktop.

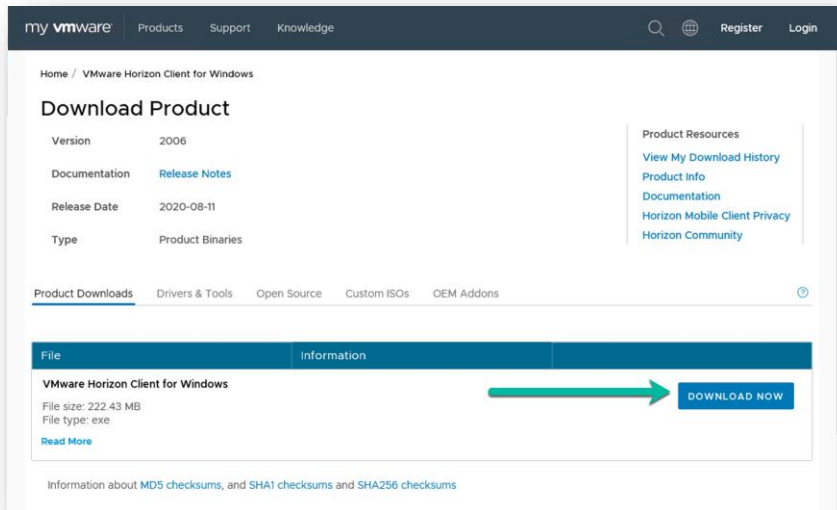# Option 2: Installing the Horizon Client

1. Open a web browser and go to https://remote.vdi.medcity.net
2. Select *Install VMware Horizon Client*

3. Select **GO TO DOWNLOADS** next to the option that matches your workstation
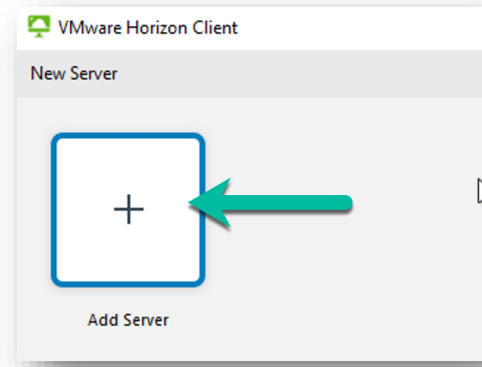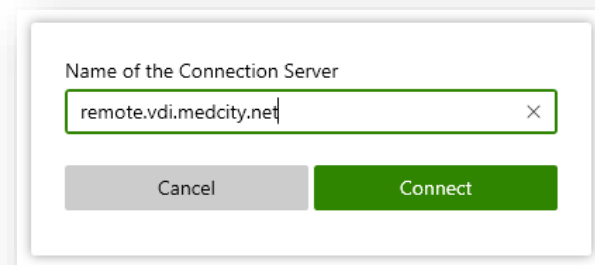
4. Select **DOWNLOAD NOW**

5. Navigate to where the file was downloaded and double click the file to start the installation. Continue through any prompts as needed. Reboot the workstation when prompted.

Option 2 (continued): Accessing Horizon VDI via Horizon Client

1. Open the **VMware Horizon Client**
2. Select *Add Server*

3. Enter **remote.vdi.medcity.net**

4. Select *Connect* to authenticate to the HCA Healthcare network and then select your desktop when prompted.